



**LONDON AMBULANCE SERVICE BENEVOLENT FUND  
ANNUAL GENERAL MEETING FOR THE PERIOD  
1<sup>st</sup> April 2017 – 31<sup>st</sup> March 2018**

**Chairperson's Annual Report 31<sup>st</sup> March 2018**

Once again I feel the need to apologise for the delay in writing this report which can't be written until we have the financial report from the accountants. Again this year it was delayed by them.

Over the last year the LAS and the NHS have been under severe pressure. We in London have had to cope with various terrorist attacks and major incidents. Along with winter pressures and more recently the snow. The service have welcomed a new chief executive who is beginning to change the LAS to his way of working along with another restructure and NHS England asking us to find £25 million of cuts. This has resulted in morale in the LAS remaining low, and staff being despondent. So on the back of all that doom and gloom I write this report.

Despite all that has happened in London I feel that it has reminded the staff and the public to think of others and try to do good deeds. This has been especially prevalent in the number of offers and freebies that have been given to the emergency services.

The Fund was set up to support its members and I've no doubt that what has happened over the last year will continue to affect our members in different ways and the support of the fund will be called upon.

As the Chairperson I continue to ensure that the fund upholds the constitution and by-laws it was set up on, and also seek to maintain a great financial position in order that we can continue to:

*"provide support and assistance in the relief of severe but temporary financial hardship and/or unforeseen circumstances outside the control of the individual member of the fund or dependents that may be concerned."*

As the chairperson of the London Ambulance Service Benevolent Fund I am continually faced with surprises and challenges, but with the support of the executive committee I have been able to continue to lead the fund in the same manner that it has been since it was created.

As we go forward into a new year I will seek to endeavour to support our members through their hardships and promote the Fund throughout the service and the benefits that we can give.

**Chairperson's responsibility in writing the report**

The chairperson of the London Ambulance Service Benevolent Fund is the responsible person for overseeing the efficient and effective management of the fund and under the constitution of the Fund is also required to report annually on the performance of the Fund during the previous 12 Months, including the current position, and any foreseen or possible changes that may affect our members during the year ahead. In keeping with the above it is my responsibility to submit a report in preparation for the Funds Annual General Meeting, which has traditionally



been fixed within our constitution to take place within the first Quarter of the year following the financial year being reported on.

As part of my responsibilities I am bound to provide a financial report on the fund covering the financial period, 1st April 2017 - 31st March 2018. This allows me to publish the Funds balance sheet within the prescribed time scale giving members an indication of the financial performance measured against the previous twelve month period. The full financial analysis will be discussed and ratified by the executive committee at our Annual General Meeting. The Annual General Meeting is due to take place within an approximate and predetermined period for each year. This can of course be delayed depending upon the amount of problems or normal difficulties that we regularly face.

The Annual General Meeting covers in its agenda various reports on our performance during the Funds previous financial year, (1st April to 31st March) plus any recommendations that may be required to maintain or improve the position or performance of the Fund.

The AGM will also consider the election or re-election of the management and executive committee as required under the constitution and Bye Laws of the Fund

The above preamble to the Chairman's report explains the chairman's responsibility, the reporting period and the management council and executive committee's re- election and the implementation of any recommendations from the AGM.

### **Executive Committee**

One of my continuing concerns is the Executive Committee, since I have been part of the committee I have felt that we need more committee members to help improve transparency and to plan for the future. However it appears that we have struggled in the last few years to find committed Executive Committee Members that are available to support as required.

The provision of support to our members in need is of a varying nature and sometimes demands immediate or urgent action and Tina Vince deals with all of this on a daily basis, usually at the time of the members greatest difficulty. Members that have dealt with Tina during their moments of crisis will witness to how they have been dealt with in a compassionate and committed way and were able to rely upon the Fund and the support offered in their time of greatest need. Tina Vince needs the support of the committee to approve loans and grants to help the members. In order to continue this we need to have enough Executive Committee Member to support Tina Vince on a daily basis and we need to plan for the future for when she retires.

Despite this Tina Vince has continued to deal with bereavements, severe accidents, marital problems, loss of accommodation, hardship, severe financial difficulties, and so many other varied problems that the average person would be at a loss to deal with.

The Executive committee is now down to 3 elected members and the Assistance Advisor, Tina Vince and Treasurer Jacqui Phipps. This is not enough to maintain transparency and to build for the future.

Once more I write that looking forward I see the need to expand the executive committee in geographical areas that have no representation, and adding members, even as far as doubling the current numbers. I as the chairperson have struggled at some points in the last year to



keep on top of what is required of me as the chairperson and wish to ensure that the following years are not the same.

I do however wish to place on record my thanks to the Executive Committee for their continual support and hard work that they do for the fund, so often behind the scenes that they are not noticed.

### **How did we perform in the year 2017 / 2018**

#### **Financial**

Having received the official financial report from the accountants I can confirm that the fund continues to maintain a steady and healthy financial balance. This year we have been able to make an increase of £9,000. Having looked at the accountant's report I can confirm that the increase in funds was because the decrease in income was less than the decrease in expenses. Our expenses decreased by 30% from the previous year whilst our income decreased by 3%.

Once again we have seen a decrease in membership subscriptions which could be attributed to the high attrition rate within the LAS. Whilst the new members of the LAS are unaware or do not see the point of the fund as they do not plan to be with the service long. As stated last year the LAS recruitment drive has resulted in near capacity workforce and so we need to endeavour to widely publicise the fund with the hope of attracting new members and increasing our membership subscriptions.

We still seem to see a high number of retirement grant payments once again over £20,000 at £23,750 however the Deaths grants have gone down to £19,100

We are still seeing the effects from a few years ago of the changes to internal arrangements and budget constraints within the LAS which continue to result in an increase in the amount of experienced members taking their retirement. Although we saw a decrease in the amount of retirement grants paid out it still remains high.

In general terms, despite the continued financial uncertainty within the UK we have continued to provide our members in need the support they need. Despite the Funds total reliance upon volunteers, once more during this last year our support team and the executive committee members have once again faced up to the challenge of additional requests for assistance whilst maintaining their normal integrity and efficient management of the fund.

As always the Executive Committee members face a period of uncertainty regarding any financial decisions that we may make. So much of how the Benevolent Fund progresses or in fact manages its affairs will probably be dependent upon the general financial situation throughout the UK. However you can rest assured that whatever the outcome our executive committee will remain on top of it and make the sensible decisions that they have always done.

#### **Website**

The new web page continues to look more up to date and from a management perspective is easy to maintain and update. We have updated the photos of the lodge and caravan park.



### **Convalescent lodge**

Over the last year we have continually sought to ensure that our convalescent lodge that is based down on the south coast at Shorefields is maintained to a high standard. The purpose of the lodge is to provide a place where members can relax and convalesce or recuperate. I and my executive committee members are of the opinion that when any member walks into the lodge they should instantly feel at home and be able to start to relax and as such it should be maintained to the highest standard. Following on from re-carpeting throughout we have purchased new settees and a new oven and will seek to change the dining suite and the patio suite.

We are thankful to Shaz from the housekeeping department at Shorefields for her help and support in maintaining the lodge.

### **2018/19 The Year Ahead**

As with the previous years the service continues to be in a transitional state, especially around middle management with a further restructure. Within the service and the wider NHS staff finances remain volatile. A new pay deal is on the cards which most unions are keen to accept, However with this pay deal come new terms and conditions, which would result in staff only getting paid for the unsocial hours they work each month, this in turn would mean that staff will be paid differently each month and could result in staff getting into financial problems.

The current financial situation of the country following the BREXIT vote remains unpredictable and therefore it will be impossible once again to predict how the Benevolent Fund will perform and in particular how events within the LAS will affect or influence the management of our fund.

My gut feeling is that Brexit will not affect the fund much, the reasons behind this is that over the last few years where the markets have been volatile the fund has been unaffected. However I believe that the new pay deal may cause staff problems initially. We will continue to have members going through various hardships and we will endeavour to support them where we can.

The main contribution to how the fund will perform is the number of members within the fund, which seems to be on the decrease. The number of our members taking their retirement seems to have levelled out following a rise in previous years along with staff leaving the service for individual reasons. That said the number of members remain constant and continue to provide a valuable source of funding. We continue to be resilient enough to keep the management of the fund on an even keel.

What we do each year is to adopt a flexible approach to the way ahead in terms of additional benefits or projects that will enhance the support that our members currently enjoy. What we finally look to achieve during the coming year will be dependent upon the outcome of the Annual General Meeting, and the final financial report, but I have no doubt that our aims and objectives will be to continue to improve the provision of meaningful assistance to our members and the extremely good work already achieved and to build upon this for the future.

Every year we ask a number of questions?

Are we doing enough for our members?

Is there anything else we can do for our members?

Can we add to the fund to support our members better?





Is there anything else out there that provides better value for money?

I have once again looked in to these questions and can say and feel that we are doing all that we can for the fund and currently it provide great value for money. At present I am unaware of anything that we could add to the fund to support our members better but as with all funds I am willing to look at suggestions and put it to the vote.

### **Closing remarks**

Although the year has had its challenges both in terms of the fund and emotionally with what is going on in London and the world. The fund continues to thrive and support its members.

I wish to once again convey my thanks to each member of the executive committee for their hard work and dedication to ensure that the fund continues to exist. As stated previously I am looking to expand the executive committee in certain areas, and therefore if you feel that you have something to offer in terms of running the fund, then please contact me via email on [Andrew.Hall@lond-amb.nhs.uk](mailto:Andrew.Hall@lond-amb.nhs.uk)

May I also take the opportunity to remind them and you the fund members that,

**“The Fund is managed by the members for the members,”**

We are always seeking to introduce new projects or schemes that would benefit the members according to our constitution and By Laws. Therefore if you have any ideas then please let us know.

I also feel sure that you will all wish to join me in thanking each one for all they have done and will continue to do for us (the Fund) over the coming years.

Thank you

A handwritten signature in purple ink that reads "Andrew Hall".

Chairperson

